

Parent Communication Guide

Building effective home-school behavior partnerships

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Foundations of Partnership

Effective behavior support requires strong home-school communication. Parents are experts on their child and essential partners in the process.

Communication Frequency Guidelines

Situation	Recommended Frequency	Method
New BIP implementation	Daily	Brief note/app
Stable progress	Weekly	Summary report
Concerning trend	Immediate	Phone/meeting
IEP goals	Per progress report	Written report
Positive news	As it happens	Note/call

Building Trust

- Share positives frequently (not just problems)
- Respond to parent concerns within 24 hours
- Use accessible language (avoid jargon)
- Honor cultural communication preferences
- Acknowledge parent expertise about their child
- Follow through on commitments

Difficult Conversations Framework

1. Start with relationship and positive intent
2. Share objective data, not interpretations
3. Listen to parent perspective fully
4. Acknowledge emotions without defensiveness
5. Focus on shared goals for the child
6. Collaborate on solutions
7. End with clear next steps

When Parents Disagree

Pro Tip

Remember: Parents advocating strongly for their child is a GOOD thing. Their perspective may reveal blind spots or provide crucial context. Stay curious, not defensive.

- Seek to understand their concern fully
- Share your data and reasoning transparently
- Find common ground (shared goal for student)

- Involve administrator or mediator if needed
- Document all communications

Communication Log

Date	Method	Topic	Outcome

Streamlined Parent Communication

Classroom Pulse makes parent updates easy with automated reports and communication tracking.

classroompulse.io/signup